

Chelsea City Hall
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CHELSEA EMPLOYEES FEDERAL CREDIT UNION

2nd QUARTER 2025

LOBBY HOURS

effective January 1, 2025

Monday	8:30 AM - 4:00 PM
Tuesday	8:30 AM - 6:00 PM
Wednesday	8:30 AM - 4:00 PM
Thursday	8:30 AM - 4:00 PM
Friday	8:30 AM - 12:00 PM

Serving the Employees of the City of Chelsea, Chelsea Housing, and Chelsea Restoration and Chelsea Chamber



Chelsea Employees FCU will be moving out of City Hall on May 5, 2025, into our new office space at 311 CHESTNUT STREET, CHELSEA, MA 02150. The location is in the same building as the Chelsea Community Cable (next door to the Chelsea Fire Central Station). We will be providing regular updates on our web page and social media pages as we approach the day of the move.



IMPORTANT DATES TO REMEMBER FOR THE RELOCATION:

- Friday, May 2, 2025: Last day operating from Chelsea City Hall
- Monday, May 5, 2025: CREDIT UNION CLOSED for office traffic
(all electronic transactions, including Direct Deposit, etc will be posted)
- Tuesday, May 6, 2025: OPENING DAY AT 311 CHESTNUT ST

Plan for the Future with Gentreo Estate Planning!



Chelsea Employees FCU members now have exclusive access to Gentreo Estate Planning, making it easier than ever to protect your loved ones and your assets. With Gentreo, you can create and store essential documents like wills, powers of attorney, and healthcare proxies—all for one price and all in one secure place.

As a Chelsea EFCU member, you'll enjoy special savings and peace of mind, knowing your estate plan is up to date and easily accessible. Lawyers charge well over \$1000 and online will makers charge \$200-\$400 annually. **However, Chelsea's partnership with Gentreo gives you full access to all documents for only \$50/year.**

Start planning today and take advantage of this valuable member benefit! Learn more at www.gentreo.com/chelseaefcu/

2025 GLEASON SCHOLARSHIP



Applications are now available for the \$1000 James A. Gleason Scholarship for high school seniors who will be enrolled in an undergraduate college degree program during the 2025-26 academic year. Contact the credit union for an application or go to www.ChelseaEFCU.org/online-forms/

Go Paperless with eStatements!

Make life easier and go green by signing up for eStatements with Chelsea Employees FCU! Get secure, convenient access to your statements anytime, anywhere—no more paper clutter. Identity Theft experts recommend eStatements to protect your information better than paper statements. It costs you nothing to switch to eStatements — and to have access to every transaction in your account, including check images, right at your fingertips.

Sign up today and simplify your banking!

Technology Upgrades: We are upgrading our Core Banking and Online Banking systems to bring you the best service and latest secure technology. The upgrade will take place between May 30 - June 2, 2025.

What is being upgraded? Our core processor is being upgraded. This is the computer software and hardware we use to process transactions and maintain member deposits and loans. It also supports services such as Debit Cards and Online Banking. We will be migrating to a new online banking and mobile banking platform.

What can you expect? If you use online banking, you will be logging into a new platform with a new username and password after June 2, 2025. We will provide detailed instructions closer to that date. We will keep you informed throughout the entire process via direct mail, lobby notices and regular updates at ChelseaEFCU.org.

Printed Statements: All members will receive a printed bank statement (even those on e-statement) for the months of April, May and June. Once our conversion is complete, e-statements will resume for those that have chosen that option. Members who currently get e-statements, we advise you to download and save your statements for 2025.

IMPORTANT DATES TO REMEMBER!



Online Banking and Billpay will be offline.
Our Credit Union will be closed for upgrades.



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We're back online! Online banking will require a new login link. Mobile users will need to install our new mobile app.
Our office will be closed to complete the conversion processes.



Our office will reopen for our members!
Visit us at 311 Chestnut St, Chelsea MA 02150



What new features are coming this summer with the Technology Upgrade?

- Mobile Check Deposits
- Early Pay up to 2 days
- External Account Transfers
- P2P Peer-to-Peer Payments
- Remote Control Debit Cards
- Account Alert Notifications

Visit ChelseaEFCU.com or follow us on Facebook, X or LinkedIn for updates.